# PROVIDER BULLETIN

**PREFERRED IPA OF CALIFORNIA**

1025 N. Brand Blvd.
Glendale, CA 91202

PHONE:

(800) 536-2867

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**Utilization Management**

Phone: (800) 874-2091

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**WEBSITE:**
www.preferredipa.com

→     **Important Update**     ←

**Health Net to Molina Medi-Cal Member Reassignment**

On **January 1, 2024** some Health Net Medi-Cal members were reassigned from Health Net to Molina as their new Medi-Cal health plan.

**Members that wish to stay with their Plan or PCP**

Member letters sent by Health Net in December 2023 provided the following instructions:

*If you do not want to be re-assigned*
*You can choose to remain with Health Net. If you do not want to be reassigned, simply **call Health Net Member Services at 1-800-675-6110** and we will help you.*

**Health Plan Assignment Change**
- Members reassigned to **Molina Medi-Cal** received a letter with their new eligibility information in December 2023.
- Please do not cancel and keep the scheduled appointments if eligibility verification shows that your **Health Net Preferred IPA** member transitioned to **Preferred IPA Molina Medi-Cal**

**Existing Referral Authorizations:**
- Authorizations issued by Preferred IPA under Health Net Medi-Cal will be honored for members who transition to Preferred IPA Molina Medi-Cal. There is no need to reschedule appointments or to resubmit the authorization.
- If the member is no longer assigned to Preferred IPA, please reach out to the new plan, group, or IPA for information.

**New Referral Requests - Preferred IPA Portal Update**
- Members will be added to the Preferred IPA portal under their new plan upon receipt of the January eligibility list from Health Net and Molina.
- If you would like to submit a referral and your patient **is not yet in the portal** with their Molina Medi-Cal ID number, submit the Member Research Request so that our team may verify eligibility to process the referral request.

**If you have questions, contact Provider Relations at x562.**